

Office of the

Mr Matt Cowdrey OAM MP Member for Colton 2A/130 Valetta Road FULHAM GARDENS SA 5024 Treasurer
Level 8
State Administration Centre
200 Victoria Square
Adelaide SA 5000

GPO Box 2264 Adelaide SA 5001 DX 56203 Victoria Square

Tel 08 8226 1866

treasurer.dtf@sa.gov.au

colton@parliament.sa.gov.au

Dear Mr Cowdrey

## APPLICATION UNDER THE FREEDOM OF INFORMATION ACT 1991

I refer to your application made under the *Freedom of Information Act 1991* (the Act), dated 22 February 2023.

Your application seeks access to:

'A copy of the itinerary for the Treasurer for the trip undertaken to the United States from 19 January 2023 – 26 January 2023.'

Three documents have been identified to fall within the scope of your request and I have determined to release the documents in part.

The documents contain client customer numbers and booking reference numbers. These details are the business affairs of this agency and of any other agency. Disclosure of this agency's client information is contrary to public interest, as release could reasonably be expected to have an adverse effect on the Treasurer's Office ability to conduct further business securely with QBT Travel. It is also in the public interest that the agency properly discharges its functions and responsibilities.

I have therefore determined to exempt this information pursuant to clause 7 of Schedule 1 of the Act.

## Clause 7 - Documents affecting business affairs

- A document is an exempt document—
  - (c) if it contains matter—
    - (i) consisting of information (other than trade secrets or information referred to in paragraph (b)) concerning the business, professional, commercial or financial affairs of any agency or any other person; and
    - (ii) the disclosure of which—

- (A) could reasonably be expected to have an adverse effect on those affairs or to prejudice the future supply of such information to the Government or to an agency; and
- (B) would, on balance, be contrary to the public interest.
- (2) An agency must not give access under this Act to a document to which this section applies (except to the person concerned) unless the agency has taken such steps as are reasonably practicable to obtain the views of the person concerned as to whether or not the document is an exempt document by virtue of clause 7 of Schedule 1.

Please note, in compliance with Premier and Cabinet Circular PC045 - Disclosure Logs for Non-Personal Information Released through Freedom of Information (PC045), the Department of Treasury and Finance is now required to publish a log of all non-personal information released under the Act.

In accordance with this Circular, any non-personal information determined for release as part of this application, may be published on the DTF website. A copy of PC045 can be found at the following address: <a href="https://dpc.sa.gov.au/resources-and-publications/premier-and-cabinet-circulars">https://dpc.sa.gov.au/resources-and-publications/premier-and-cabinet-circulars</a>. Please visit the website for further information.

If you are unhappy with this determination you are entitled to apply for an internal review in accordance with section 29 of the FOI Act. To make an internal review application, please either write a letter or send Application for Review of Determination form to the Principal Officer, the Treasurer, Hon. Stephen Mullighan MP, within 30 (calendar) days after you receive this letter.

If you have any queries regarding this matter, please contact the Office of the Treasurer on (08) 8226 1866.

Yours sincerely

Elicea Tomlinson

Accredited FOI Officer
Office of the Treasurer

March 2023

Att.

For Official Use Only - I1 - A1

A2794317 - Matt Cowdrey MP - "A copy of the itinerary for the Treasurer for the trip undertaken to the United States from 19 January 2023 – 26 January 2023."

**Schedule of Documents** 

Doc.	Date	Description of Document	# of pages	Determination Recommendation	Exemption Clause	Reason
_	16/01/2023	QBT Itinerary	4	Released in part	7(1)(c)(i)(A)(B) - Contains information concerning the business, professional, commercial or financial affairs of any agency or person & contrary to public interest	client customer numbers and booking reference numbers removed
2	17/01/2023	QBT Itinerary	8	Released in part	7(1)(c)(i)(A)(B) - Contains information concerning the business, professional, commercial of financial affairs of any agency or person & removed contrary to public interest	client customer numbers and booking reference numbers removed
က	20/01/2023	QBT Itinerary	5	Released in part	7(1)(c)(i)(A)(B) - Contains information concerning the business, professional, commercial of financial affairs of any agency or person & removed contrary to public interest	client customer numbers and booking reference numbers removed



Printed: 16-Jan-2023

QBT Pty Limited ABN: 50 128 382 187

Level 7, 175 Liverpool Street Sydney NSW 2000

Tel: (+61) 1300 138 766

## Attention

## SA DEPT OF TREASURY FINANCE

## SADTF CORPORATE INV

GPO BOX 1045, Adelaide SA 5001

## **Booking Details**

**Last Updated Date:** 

16 Jan 2023

**Created Date:** 

16 Jan 2023

**QBT Booking Reference:** 

7(1)(c)

**Customer Number:** 

7(1)(c)

We are pleased to advise the following travel arrangements

## Names of Passengers

- 1 Honorable Stephen Mullighan
- 2 Mr Matthew Leyson
- 3 Mr Richard John Persse

Product	Train Details	Departure	Arrival	Status	Other Info
	Amtrak	16:00	18:53	Confirmed	Confirmation: 7(1)(c)
		24/01/2023	24/01/2023	Train No: ACELA	Departure: NYC-PENN RAILWAY
		Tue	Tue	2165	SERVICE
		NYC-PENN	WAS-UNION	Class: 1	<b>Arrival: WAS-UNION STATION</b>
		RAILWAY SERVICE	STATION	Name:	Seat Information: 16C
				Mr Matthew Leyson	

## Remarks

#### REMARK: BUSINESS CAR 5

Product	Train Details	Departure	Arrival	Status	Other Info
0	Amtrak	16:00	18:53	Confirmed	Confirmation: 7(1)(c)
		24/01/2023	24/01/2023	Train No: ACELA	Departure: NYC-PENN RAILWAY
		Tue	Tue	2165	SERVICE
		NYC-PENN	WAS-UNION	Class: 1	<b>Arrival: WAS-UNION STATION</b>
		<b>RAILWAY SERVICE</b>	STATION	Name:	Seat Information: 16A
				Honorable Stephen	
				Mullighan	

#### Remarks

REMARK: BUSINESS CAR 5



Printed: 16-Jan-2023

Product	Train Details	Departure	Arrival	Status	Other Info
0	Amtrak	16:00	18:53	Confirmed	Confirmation: 7(1)(c)
		24/01/2023	24/01/2023	Train No: ACELA	Departure: NYC-PENN RAILWAY
		Tue	Tue	2165	SERVICE
		NYC-PENN	WAS-UNION	Class: 1	<b>Arrival: WAS-UNION STATION</b>
		RAILWAY SERVICE	STATION	Name:	Seat Information: 17A
				Mr Richard John	
				Persse	

Remarks

REMARK:BUSINESS CAR 5



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Pricing Description	Curr	Price	Tax	GST	Total
Service fees are excluded		2.0.000	100		
Rail: Amtrak (Departure on 24/01/2023)	USD	678.00	0.00	0.00	678.00
Rail: Amtrak (Departure on 24/01/2023)	USD	678.00	0.00	0.00	678.00
Rail: Amtrak (Departure on 24/01/2023)	USD	678.00	0.00	0.00	678.00

(Note: All prices are subject to change prior to final payment being received. Non-AIR products are reported in total price only and do not have tax and GST breakdown.)

## **Customer References**

BUSUNIT : DTF CORPORATE

TRAVELBKR : MEL JONES

BUSUNIT : TREASURERS OFFICE

TRAVELBKR : MEL JONES

## Additional Information (Please read your itinerary carefully)

## **Hotel Bookings**

#### If your agency has requested Hotel Chargeback

For domestic.bookings if a hotel advises there is no chargeback please call our 24 hour support team on 1300 138 766 and one of our team will assist you.

For international bookings, sometimes hotels do not accept this payment method and do not advise QBT of this. In these cases you may be required to pay at the hotel with your credit card.

Please note that chargeback is room only and you may be asked to supply your credit card or a bond to cover any incidentals you may use.

## **Booking Arrangements**

The person making the booking will be deemed to have accepted these Booking Conditions on behalf of everyone named in the booking.

#### Booking Changes

Please call your dedicated 1300 number for changes to your booking at any time and please advise this office if you do not use your ticket so that we may rebook or process a refund if applicable.

#### Check In (Domestic)

For domestic flights departing from Australian domestic terminals make sure you have checked in by the checkin deadline specified in your airline documentation, or if no deadline is specified, then at least 45 minutes prior to your scheduled departure time. Failure to do so may result in cancellation of your reservation.

#### **Contact Details**

Please provide local phone contact numbers for stopover cities.

#### **Electronic Tickets**

Photo Identification is required when travelling on an electronic ticket. Failure to ensure the full booking name matches the photo identification may result in cancellation fees and/or loss of reservation.

#### No Show / Cancellation Fees

See the fare conditions above for the relevant rules relating to your airfare.

No show and cancellation fees may apply to hotels and car rental bookings on your itinerary. Generally hotels and car rentals need to be cancelled at least 24 hours prior to checkin, so please notify the relevant service provider if you will not be able to use the booking in order to minimise any fees that may be payable.

## **QBT Privacy Notice**

QBT collects information about you (including health information where necessary) to provide products and services to you, process your travel





Printed: 16-Jan-2023

arrangements, facilitate your participation in the loyalty programs of airlines, conduct marketing activities and market research.

If the information is not provided, QBT may not be able to provide the service requested. QBT may disclose your personal information to its related companies, carriers, travel service providers, organisations which provide services to QBT, such as collecting commissions, your employer if you are travelling on a ticket provided through your employer's corporate travel arrangements. QBT and carriers may also disclose your personal information to various law enforcement agencies and governments around the world for security, customs and immigration purposes. See QBT's Privacy Statement at <a href="https://www.qbt.travel">www.qbt.travel</a> You can gain access to the information QBT holds about you by contacting your dedicated Account Manager. QBT is a wholly owned subsidiary of Helloworld Travel Limited. Our Privacy Policy explains how we handle and protect your personal information. It also explains how you may request to access and correct your personal information. You can find out more about how we manage your privacy by visiting our website <a href="https://www.gbt.travel">https://www.gbt.travel</a>

#### Reconfirmation

We suggest that onward reservations and flight times are reconfirmed 72 hours prior to departure as policies differ between airlines and failure to do so may result in the cancellation of your reservation.

#### Seating and Meals

Any seating and meal requests shown on your itinerary are subject to confirmation upon check in.

#### **Ticketing Policy**

Our QBT business standard is to issue airline tickets 1 business day prior to the airline time limit advised on your itinerary and inside your online booking tool. This is to help ensure there are safeguards to protect for challenges such as when credit cards decline.

When there are instances of multiple tickets and multiple airline ticketing dates, QBT will issue all tickets in accordance with the earliest date shown. Please note there may be instances where QBT will need to issue your ticket earlier than the recommended date. For example, when airlines request that ticketing occur earlier than the recommended ticketing time limit.

#### **Terminals**

If your flight is on **Qantas** and your flight number is between **QF1** and **QF399** your flight departs from the **International terminal**. All other Qantas flights depart from Domestic Terminals.

if your flight is on **Jetstar** and your flight number is between **JQ1** to **JQ241** your flight departs from the **International terminal**. \*\* except for **JQ100** and **JQ103** which use the domestic terminal. Please check the terminal number on your itinerary.

The recommended check in time is 120 minutes prior to departure.

\*\*\*\*\*\*\* Itinerary End \*\*\*\*\*\*\*



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Level 7, 175 Liverpool Street Sydney NSW 2000

Tel: (+61) 1300 138 766

## Attention

SA DEPT OF TREASURY FINANCE

SADTF TREASURY OFFICE INV

GPO BOX 1045, Adelaide SA 5001

**Booking Details** 

**Last Updated Date:** 

17 Jan 2023

**Created Date:** 

14 Nov 2022

**QBT Booking Reference:** 

7(1)(c)

**Customer Number:** 

7(1)(c)

We are pleased to advise the following travel arrangements

Name of Passenger

Mr Stephen Campbell Mullighan

Product	Flight Details	Departure	Arrival	Status	Other Info
A	Qantas	06:00	08:25	BUSINESS (D)	Aircraft type: BOEING 737-800
	QF730	18/01/2023	18/01/2023	Confirmed	Flight Duration: 1:55
	TKT: 7(1)(c)	Wed	Wed		Airline Meal: (H) Hot meal
	Airline Reference:	Terminal 1	Terminal 3		Number of stops: 0
	7(1)(c)	Adelaide: Adelaide	Sydney: Kingsford		Check-in terminal: Terminal 1
		Airport	Smith		Baggage allowance: 2PC

### Remarks

ADL SYD - Dep: 18/01/2023 06:00 Terminal 1 /Arr: 18/01/2023 08:25 Terminal 3

ADL SYD - CO2/PAX\* 97.53 KG ECO, 97.53 KG PRE

Flight Details	Departure	Arrival	Status	Other Info
Qantas QF4111 TKT: 7(1)(c) Airline Reference: 7(1)(c)	11:15 18/01/2023 Wed Terminal 1 Sydney: Kingsford Smith	06:10 18/01/2023 Wed Terminal B Los Angeles: Los Angeles International Airport	BUSINESS (D) Confirmed	Aircraft type: BOEING 787-9 PASSENGER JET Flight Duration: 13:55 Number of stops: 0 Check-in terminal: Terminal 1 Baggage allowance: 2PC Flight Operated By: AMERICAN AIRLINES(AA72)
	Qantas QF4111 TKT: 7(1)(c) Airline Reference:	Qantas 11:15 QF4111 18/01/2023 TKT: 7(1)(c) Wed Airline Reference: Terminal 1 7(1)(c) Sydney: Kingsford	Qantas         11:15         06:10           QF4111         18/01/2023         18/01/2023           TKT: 7(1)(c)         Wed         Wed           Airline Reference:         Terminal 1         Terminal B           7(1)(c)         Sydney: Kingsford Smith         Los Angeles: Los Angeles International	Qantas         11:15         06:10         BUSINESS (D)           QF4111         18/01/2023         18/01/2023         Confirmed           TKT: 7(1)(c)         Wed         Wed           Airline Reference:         Terminal 1         Terminal B           7(1)(c)         Sydney: Kingsford Smith         Los Angeles: Los Angeles International

#### Remarks

SYD LAX - Dep: 18/01/2023 11:15 Terminal 1 /Arr: 18/01/2023 06:10 Terminal B

SYD LAX - CO2/PAX\* 596.90 KG ECO, 1,193.81 KG PRE



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Product	Flight Details	Departure	Arrival	Status	Other Info
	American Airlines	08:30	16:53	BUSINESS (D)	Aircraft type: AIRBUS A321
-	AA238	18/01/2023	18/01/2023	Confirmed	Flight Duration: 5:23
	TKT: 7(1)(c)	Wed	Wed		Airline Meal: (B) Breakfast
	Airline Reference:	Terminal 0	Terminal 8		Number of stops: 0
	7(1)(c)	Los Angeles: Los	New York: John F		Check-in terminal: Terminal 0
		Angeles	Kennedy		Baggage allowance: 2PC
		International Airpo	rt International		

## Remarks

LAX JFK - Dep: 18/01/2023 08:30 Terminal N/A /Arr: 18/01/2023 16:53 Terminal 8

LAX JFK - CO2/PAX\* 280.17 KG ECO, 560.34 KG PRE

Product	Flight Details	Departure	Arrival	Status	Other Info
A	American Airlines	17:00	19:56	BUSINESS (D)	Aircraft type: Airbus
7	AA1252	26/01/2023	26/01/2023	Confirmed	Flight Duration: 5:56
	TKT:7(1)(c)	Thu	Thu		Airline Meal: (D) Dinner
	Airline Reference:	Terminal 2	Terminal 0		Number of stops: 0
	7(1)(c)	Washington:	Los Angeles: Los		Check-in terminal: Terminal 2
		Ronald Reagan National Airport	Angeles International Airport		Baggage allowance: 2PC

## Remarks

DCA LAX - Dep: 26/01/2023 17:00 Terminal 2 /Arr: 26/01/2023 19:56 Terminal N/A

DCA LAX - CO2/PAX\* 272.04 KG ECO, 544.08 KG PRE

Product	Flight Details	Departure	Arrival	Status	Other Info
1	Qantas QF12	22:30 27/01/2023	08:35 29/01/2023	BUSINESS (D) Confirmed	Aircraft type: AIRBUS INDUSTRIE
	TKT:7(1)(c)	Fri	Sun	Commined	Flight Duration: 15:05
	Airline Reference: 7(1)(c)	Terminal B Los Angeles: Los	Terminal 1 Sydney: Kingsford		Number of stops: 0 Check-in terminal: Terminal B
	1(1)(6)	Angeles International Airpor	Smith		Baggage allowance: 2PC

## Remarks

LAX SYD - Dep: 27/01/2023 22:30 Terminal B /Arr: 29/01/2023 08:35 Terminal 1

LAX SYD - CO2/PAX\* 597.04 KG ECO, 1,194.07 KG PRE



Printed: 17-Jan-2023

Product	Flight Details	Departure	Arrival	Status	Other Info
. 1	Qantas	11:05	12:40	BUSINESS (D)	Aircraft type: BOEING 737-800
7	QF735	29/01/2023	29/01/2023	Confirmed	Flight Duration: 2:05
	TKT: 7(1)(c)	Sun	Sun		Airline Meal: (H) Hot meal
	Airline Reference:	<b>Terminal 3</b>	Terminal 1		Number of stops: 0
	7(1)(c)	Sydney: Kingsford	Adelaide: Adelaide		Check-in terminal: Terminal 3
		Smith	Airport		Baggage allowance: 2PC

## Remarks

SYD ADL - Dep: 29/01/2023 11:05 Terminal 3 /Arr: 29/01/2023 12:40 Terminal 1

**SYD ADL - CO2/PAX\*** 97.63 KG ECO, 97.63 KG PRE



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Pricing Description Service fees are excluded	Curr	Price	Tax	GST	Total
Air Fare (ADL/SYD/LAX/JFK/DCA/LAX/SYD/ADL) for Mr Stephen Campbell Mullighan	AUD	17235.00	275.37	0.00	17510.37

(Note: All prices are subject to change prior to final payment being received. Non-AIR products are reported in total price only and do not have tax and GST breakdown.)

#### **Customer References**

BUSUNIT

: TREASURERS OFFICE

TRAVELBKR

: ELENI KALOGERINIS

## **Booking Remarks**

PRICES QUOTED ARE PER PERSON \*\*\*\*TRAVEL WILL MATTHEW LEYSON\*\*\* AMTRAK TRAIN NEW YORK TO WASHINGTON BUSINESS USD71 PER PERSON 24JAN DEPART NYC PENN 1600 ARR WASHINGTON DC UNION 1853 AMTRAK TRAIN NEW YORK TO WASHINGTON BUSINESS USD155 PER PERSON 24JAN DEP NYC PENN 1800 ARR WAS DC UNION 2057- BUSINESS USD155 NOT DISPLAYABLE NOT DISPLAYABLE NO SHOW PENALTY IS AUD800.00 CHANGE FEE BEFORE DEPARTURE AUD250.00 CHANGE FEE AFTER DEPARTURE AUD250.00 CHANGES ARE SUBJECT TO THE SAME FARE TYPE AVAILABILITY. ADDITIONAL FARE DIFFERENCES MAY APPLY. ROUTING AND AIRLINE RESTRICTIONS MAY APPLY. FOR TRAVEL TO THE USA, AN ESTA (ON-LINE VISA) IS REQUIRED FOR HOLDERS OFAUSTRALIANPASSPORTS. AN ESTA CAN BE REQUESTED ON LINE AT WWW.CBP.GOV/ESTA. IT MUST BE APPROVED AT LEAST 72 HOURS PRIOR TO TRAVEL. A FEE IS PAYABLE BY CREDIT CARD. - LAST DATE TO TICKET 16DEC THE ITINERARY MAY HAVE TO BE RE-PRICED.

## **Fare Conditions**

Fare Information: 7(1)(c)

## ADVANCE PURCHASE

Latest reservation date before departure: Sunday Jan 08, 2023 11:59 PM All tickets will be issued at latest 1 business day prior to: Wednesday Dec 21, 2022 11:59 PM All tickets will be issued at latest 1 business day prior to: Wednesday Dec 21, 2022 11:59 PM

## TICKETING AND ADVANCE PURCHASE

Latest reservation date before departure: Sunday Jan 08, 2023 11:59 PM All tickets will be issued at latest 1 business day prior to: Wednesday Dec 21, 2022 11:59 PM All tickets will be issued at latest 1 business day prior to: Wednesday Dec 21, 2022 11:59 PM

## MINIMUM STAY

Travel must commence after: Thursday Jan 19, 2023 04:53 AM from DCA



Printed: 17-Jan-2023

#### MAXIMUM STAY

Travel must commence before: Thursday Jan 18, 2024 12:00 AM from LAX

#### CHANGE CONDITIONS

#### Prior to departure of first flight

- Reissue: Restrictions or penalties may apply
- Penalty fee between: 250.00 AUD / 250.00 AUD
- Maximum Reissue penalty fee for entire ticket: 250.00 AUD
- Revalidation/Reissue request must be made prior to: Saturday Dec 16, 2023 12:00 AM
- Revalidation: Not applicable (See reissue conditions)

#### No-show for first flight

- Reissue: Restrictions or penalties may apply
  Penalty fee between: 250.00 AUD / 250.00 AUD
- Revalidation: Not applicable (See reissue conditions)
- Maximum Reissue penalty fee for entire ticket: 250.00 AUD
- Revalidation/Reissue request must be made prior to: Saturday Dec 16, 2023 12:00 AM After departure of first flight

  - Reissue: Restrictions or penalties may apply
  - Penalty fee between: 250.00 AUD / 250.00 AUD
  - Revalidation: Not applicable (See reissue conditions)
  - Maximum Reissue penalty fee for entire ticket: 250.00 AUD
  - Revalidation/Reissue request must be made prior to: Thursday Jan 18, 2024 12:00 AM

## No-show for subsequent flight(s)

- Reissue: Restrictions or penalties may apply
- Penalty fee between: 250.00 AUD / 250.00 AUD
- Revalidation: Not applicable (See reissue conditions)
- Maximum Refund penalty fee for entire ticket: 250.00 AUD
- Revalidation/Reissue request must be made prior to: Thursday Jan 18, 2024 12:00 AM

#### Penalty may apply

#### REFUND CONDITIONS

## Prior to departure of first flight

- Refund: Restrictions or penalties may apply
- Penalty fee between: 300.00 AUD / 300.00 AUD
- Maximum Refund penalty fee for entire ticket: 300.00 AUD
- Fare rules are subject to change by the Airline, please contact us to find out more information

## No-show for first flight

- Refund: Restrictions or penalties may apply
- Penalty fee between: 800.00 AUD / 800.00 AUD
- Maximum Refund penalty fee for entire ticket: 800.00 AUD

#### After departure of first flight

- Refund: Restrictions or penalties may apply
- Penalty fee between: 300.00 AUD / 800.00 AUD
- Maximum Refund penalty fee for entire ticket: 800.00 AUD

#### No-show for subsequent flight(s)

- Refund: Restrictions or penalties may apply
- Penalty fee between: 800.00 AUD / 800.00 AUD
- Maximum Refund penalty fee for entire ticket: 800.00 AUD

## Fare Information 7(1)(c)

#### TICKETING AND ADVANCE PURCHASE

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Printed: 17-Jan-2023

#### CHANGE CONDITIONS

#### Prior to departure of first flight

- Reissue: Restrictions or penalties may apply
- Penalty fee between: 250.00 AUD / 250.00 AUD
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#### Penalty may apply

#### REFUND CONDITIONS

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- Refund: Restrictions or penalties may apply
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- Refund: Restrictions or penalties may apply
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- Maximum Refund penalty fee for entire ticket: 800.00 AUD

## After departure of first flight

- Refund: Restrictions or penalties may apply
- Penalty fee between: 300.00 AUD / 300.00 AUD
- Maximum Refund penalty fee for entire ticket: 800.00 AUD

## No-show for subsequent flight(s)

- Refund: Restrictions or penalties may apply
- Penalty fee between: 800.00 AUD / 800.00 AUD
- Maximum Refund penalty fee for entire ticket: 800.00 AUD

## Additional Information (Please read your itinerary carefully)

## Travelling Overseas?

Be aware of data roaming charges and your responsibility to safeguard government information. Take the least amount of government information possible and contact the ICT Service Desk if you require a secure travel device for your trip, or require assistance with ?hardening? and backing up your regular device. International data roaming charges can be accrued without warning, it is recommended to turn-off data roaming, mobile data, Bluetooth and Wi-Fi on your device. If mobile data is required to access essential government information, international roaming data packs can be purchased with assistance from your ICT Service Desk prior to departure. Risks vary depending on your travel destination. Please seek advice from your IT Security Adviser (ITSA) before you leave. More information:

https://digital.sa.gov.au/sites/default/files/content\_files/security/International-Travel-Brochure.pdf

## **Hotel Bookings**

## If your agency has requested Hotel Chargeback

For domestic.bookings if a hotel advises there is no chargeback please call our 24 hour support team on 1300 138 766 and one of our team will assist

For international bookings, sometimes hotels do not accept this payment method and do not advise QBT of this. In these cases you may be required to pay at the hotel with your credit card.





Printed: 17-Jan-2023

Please note that chargeback is room only and you may be asked to supply your credit card or a bond to cover any incidentals you may use.

#### **Baggage and Quarantine**

Please refer to respective airlines and destination airports for further information on baggage allowances and restrictions, security measures and quarantine items, or contact your travel consultant prior to travel.

#### **Booking Arrangements**

The person making the booking will be deemed to have accepted these Booking Conditions on behalf of everyone named in the booking.

## **Booking Changes**

Please call your dedicated 1300 number for changes to your booking at any time and please advise this office if you do not use your ticket so that we may rebook or process a refund if applicable.

#### Check In (International)

For international flights departing from Australia, and domestic sectors of flights departing from international terminals make sure you have checked in by the checkin deadline specified in your airline documentation, or if no deadline is specified, then at least 120 minutes prior to scheduled departure for Economy Class or at least 90 minutes prior to scheduled departure for First or Business Class. Failure to do so may result in cancellation of your reservation.

#### **Contact Details**

Please provide local phone contact numbers for stopover cities.

#### **Electronic Tickets**

Photo Identification is required when travelling on an electronic ticket. Failure to ensure the full booking name matches the photo identification may result in cancellation fees and/or loss of reservation.

#### No Show / Cancellation Fees

See the fare conditions above for the relevant rules relating to your airfare.

No show and cancellation fees may apply to hotels and car rental bookings on your itinerary. Generally hotels and car rentals need to be cancelled at least 24 hours prior to checkin, so please notify the relevant service provider if you will not be able to use the booking in order to minimise any fees that may be payable.

#### **Passenger Security**

What items can I pack in my carry-on baggage?

Some countries have made changes to security measures at airports. If you are travelling in any of these countries, these measures will affect what you can carry on board an aircraft on international flights. To get the most up to date information, visit the Australian Government's travel security website: <a href="https://www.homeaffairs.gov.au/travelsecure-subsite/Pages/Items-you-cannot-take-on-plane.aspx">https://www.homeaffairs.gov.au/travelsecure-subsite/Pages/Items-you-cannot-take-on-plane.aspx</a>

#### **Passport**

A valid passport is required for international travel. Immigration authorities may refuse entry if you have less than 6 months validity on your passport. Ensure the name on this itinerary matches the passport name because if it does not, you may be refused travel. Please advise your travel consultant if you are not travelling on an Australian passport as you may require a reentry visa for Australia.

#### **QBT Privacy Notice**

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If the information is not provided, QBT may not be able to provide the service requested. QBT may disclose your personal information to its related companies, carriers, travel service providers, organisations which provide services to QBT, such as collecting commissions, your employer if you are travelling on a ticket provided through your employer's corporate travel arrangements. QBT and carriers may also disclose your personal information to various law enforcement agencies and governments around the world for security, customs and immigration purposes. See QBT's Privacy Statement at <a href="https://www.qbt.travel">www.qbt.travel</a> You can gain access to the information QBT holds about you by contacting your dedicated Account Manager. QBT is a wholly owned subsidiary of Helloworld Travel Limited. Our Privacy Policy explains how we handle and protect your personal information. It also explains how you may request to access and correct your personal information. You can find out more about how we manage your privacy by visiting our website <a href="https://www.qbt.travel">https://www.qbt.travel</a>

#### Reconfirmation

We suggest that onward reservations and flight times are reconfirmed 72 hours prior to departure as policies differ between airlines and failure to do so may result in the cancellation of your reservation.





Printed: 17-Jan-2023

#### Seating and Meals

Any seating and meal requests shown on your itinerary are subject to confirmation upon check in.

#### **Ticketing Policy**

Our QBT business standard is to issue airline tickets 1 business day prior to the airline time limit advised on your itinerary and inside your online booking tool. This is to help ensure there are safeguards to protect for challenges such as when credit cards decline.

When there are instances of multiple tickets and multiple airline ticketing dates, QBT will issue all tickets in accordance with the earliest date shown. Please note there may be instances where QBT will need to issue your ticket earlier than the recommended date. For example, when airlines request that ticketing occur earlier than the recommended ticketing time limit.

## Travelling to the US

ESTA Authorities for individual travel to the USA under the Visa Waiver Program.

US Customs have introduced new enhanced security requirements for travellers entering the USA under the visa waiver program. It is mandatory for all individuals who plan to travel to the USA under the Visa Waiver Program to receive an authorisation through the ESTA website before travel to the USA. Applications can be made at any time at the ESTA website. Applicants will be asked to answer basic biographical and eligibility questions typically requested on the current paper form completed on board the flight (194W form). The system will advise the applicant whether their travel to the USA is Authorised, Not Authorised or Authorisation pending.

Travellers must now apply for their ESTA at least 72 hours in advance of travel.

For all guests who have approved ESTA?s there will be no change to their check-in. Travellers arriving at the airport for travel to the United States without a previously approved ESTA will likely result in being denied boarding.

For more information visit the US Department of State website. https://esta.cbp.dhs.gov/

Other points of note:

An application fee applies when applying for an ESTA. Please refer to the US Department of State website.

Even if a traveller has an ESTA they will still be required to complete a paper form I94W and present it to US Customs on arrival into the USA.

Accompanied and unaccompanied children, regardless of age, will be required to obtain an independent ESTA approval.

VWP nationals who have valid visas, and other nationals that require visas, will not be required to apply for an ESTA.

An ESTA is valid for two years (unless the passport data limits validity) and will be considered acceptable for multiple use.

US Customs recommends that ESTA applications be submitted no less than 72 hours before travel.

## Travelling to Canada

ELECTRONIC TRAVEL AUTHORIZATION for flights to Canada

The government of Canada has introduced a new entry requirement, known as an Electronic Travel Authorization (eTA), that applies to visa-exempt foreign nationals travelling to or transiting Canada by air. Visa-exempt foreign nationals must obtain an eTA before they can board a flight to Canada. To complete your application for an eTA, you will need a valid passport, a credit card and an email address. An eTA costs \$7 CAD and is valid for up to five years or until the passport expires (whichever comes first). For more information please go to <a href="https://www.canada.ca/en/immigration-refugees-citizenship/services/visit-canada/eta.html">https://www.canada.ca/en/immigration-refugees-citizenship/services/visit-canada/eta.html</a>.

#### Travelling to New Zealand

From 1 October 2019, Australian permanent residents need a New Zealand Electronic Travel Authority (NZeTA) to enter New Zealand. Australian citizens are exempt from this requirement. For more information go to <a href="https://www.immigration.govt.nz/new-zealand-visas/apply-for-a-visas/about-visas/nzeta">https://www.immigration.govt.nz/new-zealand-visas/apply-for-a-visas/about-visas/nzeta</a>

## Visas / Travel Warnings

Please ensure you have any applicable Visas for the countries you are visiting or transiting. It is your responsibility to obtain correct Visas documentation. Visa information can be obtained from www.cibtvisas.com.au or by contacting your travel consultant for information. It is also recommended that you check <a href="https://www.smarttraveller.gov.au">www.smarttraveller.gov.au</a> for health and consular travel warnings for all destinations.

\*\*\*\*\*\*\* Itinerary End \*\*\*\*\*\*\*





Printed: 20-Jan-2023

QBT Pty Limited ABN: 50 128 382 187

Level 7, 175 Liverpool Street Sydney NSW 2000

Tel: (+61) 1300 138 766

## Attention

SA DEPT OF TREASURY FINANCE

SADTF TREASURY OFFICE INV

GPO BOX 1045, Adelaide SA 5001

## **Booking Details**

**Last Updated Date:** 

20 Jan 2023

**Created Date:** 

13 Dec 2022

**QBT Booking Reference:** 

7(1)(c)

**Customer Number:** 

7(1)(c)

We are pleased to advise the following travel arrangements

Name of Passenger

Honorable Stephen Mullighan

Product	Hotel Details	Check-in	Check-out	Confirmation Details	Other Info
O 15380	Marmara Park Avenue	18/01/2023	24/01/2023	Confirmed	114 EAST 32ND STREET 10016
	New York	Wed	Tue	7(1)(c)	Phone: 1-212-603-9000
		<b>NEW YORK, US</b>	NEW YORK, US	Name:	Room Type: Standard King Room
				Honorable Stephen	Rate Type: DAILY
				Mullighan	Hotel cancellation policy: CXL 1500 HTL TIME ON 17JAN23-FEE 1 NIGHT-INCLTAX-FEESCXL BY 3PM LOCAL HOTEL TIME TO AVOID1 NIGHTS ROOM AND TAX

## Remarks

A CHARGEBACK HAS BEEN SENT TO THE HOTEL FOR THIS STAY SHOULD YOU HAVE ANY ISSUES REGARDING THIS CHARGEBACK PLEASE CONTACT QBT ACCOUNTS ON +61 2 9317 7244



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Product	Hotel Details	Check-in	Check-out	Confirmation Details	Other Info
lonn <sub>q</sub>	Residence Inn Downtwn Marriott	24/01/2023 Tue	26/01/2023 Thu	Confirmed 7(1)(c)	1199 VERMONT AVENUE 20005 Phone: 202-898-1100
	Washington	WASHINGTON, US	WASHINGTON, US	Name: Honorable Stephen Mullighan	Rate Type: DAILY Hotel cancellation policy: CXL FEE IF CXLD LESS THAN 3 DAYS BEFORE ARRVUSD 309.22 CANCEL FEE PER ROOM

#### Remarks

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Product	Hotel Details	Check-in	Check-out	Confirmation Details	Other Info
) — (	Century Park Hotel Los Angeles	26/01/2023 Thu LOS ANGELES, US	27/01/2023 Fri LOS ANGELES, US	Confirmed 7(1)(c) Name: Honorable Stephen Mullighan	10330 WEST OLYMPIC BLVD. 90064 Phone: 1-310-2771000 Room Type: Standard King Room Rate Type: DAILY Hotel cancellation policy: CANCEL ON 25JAN2023 BY 15:00 LT.IF YOU WANT TO CANCEL THE BOOKING DO IT 24 HOUR PRIOR ARRIVALDATE TO AVOID ANY FEE

## Remarks

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Pricing Description	Curr	Price	Tax	GST	Total
Service fees are excluded					
Hotel: Marmara Park Avenue (18/01/2023 Check-In) for Honorable Stephen Mullighan	USD	1993.58	0.00	0.00	1993.58
Hotel: Residence Inn Downtwn Marriott (24/01/2023 Check-In) for Honorable Stephen Mullighan	USD	606.94	0.00	0.00	606.94
Hotel: Century Park Hotel (26/01/2023 Check-In) for Honorable Stephen Mullighan	USD	238.43	0.00	0.00	238.43

(Note: All prices are subject to change prior to final payment being received. Non-AIR products are reported in total price only and do not have tax and GST breakdown.)

## **Customer References**

BUSUNIT

: TREASURERS OFFICE

TRAVELBKR

: ELENI.KALOGERINIS

## **Booking Remarks**

AMTRAK TRAIN NEW YORK TO WASHINGTON BUSINESS USD71 PER PERSON 24JAN DEPART NYC PENN 1600 ARR WASHINGTON DC UNION 1853 AMTRAK TRAIN NEW YORK TO WASHINGTON BUSINESS USD155 PER PERSON 24JAN DEP NYC PENN 1800 ARR WAS DC UNION 2057- BUSINESS USD155 \*\*\*\*PRICES ARE QUOTED PER ROOM PER PERSON\*\*\*

## Additional Information (Please read your itinerary carefully)

## **Travelling Overseas?**

Be aware of data roaming charges and your responsibility to safeguard government information. Take the least amount of government information possible and contact the ICT Service Desk if you require a secure travel device for your trip, or require assistance with ?hardening? and backing up your regular device. International data roaming charges can be accrued without warning, it is recommended to turn-off data roaming, mobile data, Bluetooth and Wi-Fi on your device. If mobile data is required to access essential government information, international roaming data packs can be purchased with assistance from your ICT Service Desk prior to departure. Risks vary depending on your travel destination. Please seek advice from your IT Security Adviser (ITSA) before you leave. More information:

https://digital.sa.gov.au/sites/default/files/content\_files/security/International-Travel-Brochure.pdf

## **Hotel Bookings**

#### If your agency has requested Hotel Chargeback

For domestic.bookings if a hotel advises there is no chargeback please call our 24 hour support team on 1300 138 766 and one of our team will assist you.

For international bookings, sometimes hotels do not accept this payment method and do not advise QBT of this. In these cases you may be required to pay at the hotel with your credit card.

Please note that chargeback is room only and you may be asked to supply your credit card or a bond to cover any incidentals you may use.

#### **Baggage and Quarantine**

Please refer to respective airlines and destination airports for further information on baggage allowances and restrictions, security measures and quarantine items, or contact your travel consultant prior to travel.

#### **Booking Arrangements**

The person making the booking will be deemed to have accepted these Booking Conditions on behalf of everyone named in the booking.

## **Booking Changes**

Please call your dedicated 1300 number for changes to your booking at any time and please advise this office if you do not use your ticket so that we may rebook or process a refund if applicable.





Printed: 20-Jan-2023

## Check In (International)

For international flights departing from Australia, and domestic sectors of flights departing from international terminals make sure you have checked in by the checkin deadline specified in your airline documentation, or if no deadline is specified, then at least 120 minutes prior to scheduled departure for Economy Class or at least 90 minutes prior to scheduled departure for First or Business Class. Failure to do so may result in cancellation of your reservation.

#### **Contact Details**

Please provide local phone contact numbers for stopover cities.

#### **Electronic Tickets**

Photo Identification is required when travelling on an electronic ticket. Failure to ensure the full booking name matches the photo identification may result in cancellation fees and/or loss of reservation.

#### No Show / Cancellation Fees

See the fare conditions above for the relevant rules relating to your airfare.

No show and cancellation fees may apply to hotels and car rental bookings on your itinerary. Generally hotels and car rentals need to be cancelled at least 24 hours prior to checkin, so please notify the relevant service provider if you will not be able to use the booking in order to minimise any fees that may be payable.

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\*\*\*\*\*\*\* Itinerary End \*\*\*\*\*\*\*