



**Government  
of South Australia**

TRS19D0367

Hon Stephen Mullighan MP  
Member for Lee  
Unit 1, 62 Semaphore Road  
SEMAPHORE SA 5019

[lee@parliament.sa.gov.au](mailto:lee@parliament.sa.gov.au)

**Treasurer**

Level 8  
State Administration Centre  
200 Victoria Square  
Adelaide SA 5000  
GPO Box 2264  
Adelaide SA 5001  
DX 56203 Victoria Square  
Tel 08 8226 1866  
[treasurer.dtf@sa.gov.au](mailto:treasurer.dtf@sa.gov.au)

  
Dear Mr Mullighan

**APPLICATION UNDER THE *FREEDOM OF INFORMATION ACT 1991***

I refer to your application made under the *Freedom of Information Act 1991* (FOI Act), dated 19 February 2019, and your internal review application received on 27 March 2019.

Your application seeks access to:

*"All documents, minutes, briefings, notes, emails and correspondence held by the Treasurer or Treasurer's office regarding Service SA centres, between 4 September 2018 and 19 February 2019."*

**Determination under review**

The legislative prescribed timeframe to determine this application has expired and is now deemed to have refused you access to all documents relevant to your application.

**Outcome of internal review**

A total of 16 documents were identified as answering the terms of your application and I have determined as follows:

I grant you access in full to 5 documents, copies of which are enclosed.

I grant you access in part to 4 documents.

I refuse you access in full to 7 documents

**Documents released in full**

Documents 1, 5, 7, 8 and 16

**Documents released in part**

Documents 2, 3, 9 and 15

Documents 2 and 3 are petitions which were presented in the House of Assembly on the 14 December 2018 by Mr Sam Duluk MP, Member for Waite and Ms Frances Bedford MP, Member for Florey. I have determined to release both documents in part, pursuant

to clause 6 to the FOI Act, as the petition pages show the names and addresses of those people who signed the petition.

Document 9 is correspondence from Ms Paula Luethen MP, Member for King who wrote to me on behalf of a constituent about the Modbury branch of Service SA. The constituents name has been redacted pursuant to clause 6.

Document 15 is correspondence from the former member for Cheltenham, who wrote on behalf of a constituent about Service SA and his registration. The constituents name has been redacted pursuant to clause 6. Also the contact details for the staff member from Minister Knoll's office has been redacted as they no longer work in that position.

### **Documents refused in full**

Documents 4, 6, 10 - 14

Documents 4 and 10 is correspondence received from the general public writing about the closure of Service SA customer centres. Contact was made with both parties seeking their views on whether they would be happy to disclose their correspondence, and despite numerous attempts to obtain consent, no replies have been received. Therefore, I have determined to exempt this information pursuant to clause 6(1) as these documents contain information of a personal nature which if released, would be an unreasonable disclosure of personal affairs.

Document 6 is a member of the general public who wrote to me about services provided at the Modbury branch of Service SA. He did not want his correspondence released. I determine this document exempt, pursuant to clause 6.

Documents 11 and 13 are both emails which include attachments which were prepared for Cabinet consideration. Document 14 is an email between my office and the Department of Treasury and Finance (DTF) providing agenda papers for one of my regular meetings with DTF. These papers include documents which were prepared for Cabinet. I therefore determine these documents exempt, pursuant to clause 1(1)(a).

Document 12 is an email providing information on Estimates briefings. I therefore determine this document exempt, pursuant to clause 17(c).

Document 16 contains attachments which are draft versions of the Budget Measures Statement from the 2018-19 Budget Papers. These papers are publicly available and I therefore determine exempt.

### **Exemptions**

#### **Clause 1 – Cabinet Documents**

- (1) *A document is an exempt document—*
- (a) *if it is a document that has been specifically prepared for submission to Cabinet (whether or not it has been so submitted); or*
  - (b) *if it is a preliminary draft of a document referred to in paragraph (a); or*
  - (c) *if it is a document that is a copy of or part of, or contains an extract from, a document referred to in paragraph (a) or (b).*

## **Clause 6 – Documents affecting personal affairs**

- (1) *A document is an exempt document if it contains matter the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person.*

## **Clause 17 – Documents subject to contempt etc**

*A document is an exempt document if it contains matter the public disclosure of which would, but for any immunity of the Crown—  
(c) infringe the privilege of Parliament*

Please note, in compliance with Premier and Cabinet Circular PC045 - *Disclosure Logs for Non-Personal Information Released through Freedom of Information* (PC045), The Department of Treasury and Finance is now required to publish a log of all non-personal information released under the *Freedom of Information Act 1991*.

In accordance with this Circular, any non-personal information determined for release as part of this application, may be published on the DTF website. A copy of PC045 can be found at the following address: <http://dpc.sa.gov.au/what-we-do/services-for-government/premier-and-cabinet-circulars>. Please visit the website for further information.

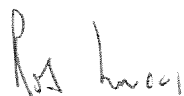
No fees and charges are payable for this application.

If you are dissatisfied with my determination you are entitled to exercise your rights of external review with the Ombudsman.

Alternatively, you can apply to the South Australian Civil and Administrative Tribunal. If you wish to seek a review, Section 39(3) of the Act states you must do so within 30 calendar days of receiving the determination.

If you require any further information, please contact Vicky Cathro on (08) 8226 9769.

Yours sincerely



**Hon Rob Lucas MLC**  
*Principal Officer*

6 April 2019

Att.

## Schedule of Documents

TRS19D0367

Doc. No.	Date	Description of Document	# of pages	Determination Recommendation	Exemption Clause	Reason
1	17/02/2019	Letter to Mr Blair Boyer MP, Member for Wright from the Hon Rob Lucas MLC	2	Released in full		
		Attachment to 1		Released in full		
2	14/12/2018	Petition presented in the House of Assembly by Mr Sam Duluk MP	1	Released in part	6(1) - Unreasonable disclosure of personal affairs	
3	14/12/2018	Petitions (6) presented in the House of Assembly by Ms Frances Bedford MP	1	Released in part	6(1) - Unreasonable disclosure of personal affairs	
4	26/09/2018	Correspondence received re: closure of Service SA customer centres	5	Refused in full	6(1) - Unreasonable disclosure of personal affairs	
5	12/09/2018	Correspondence received from general public re: closure of Service SA at Mitcham	5	Released in full		
6	12/09/2018	Correspondence received from general public re: closure of customer service centre in Modbury	7	Refused in full	6(1) - Unreasonable disclosure of personal affairs	
7	10/09/2018	Correspondence received from Mayor re: closure of Services SA at Prospect	4	Released in full		
8	11/09/2018	Correspondence received from Ms Nicolle Flint MP on behalf of her residents re: closure of Service SA branch at Torrens Park	3	Released in full		
9	7/09/2018	Correspondence received from Ms Paula Luethen MP on behalf of a constituent re: closure of Service SA at Modbury	7	Released in part	6(1) - Unreasonable disclosure of personal affairs	
10	12/09/2018	Correspondence received from general public re: closure of Service SA at Modbury	5	Refused in full	6(1) - Unreasonable disclosure of personal affairs	
11	16/11/2018	Email between DTF and Treasurer's Office re: Cabinet Submission	17	Refused in full	1(1)(a) - Prepared for Cabinet or Cabinet committee	
12	11/09/2018	Email between Treasurer's Office and DTF re: Estimates Briefings	2	Refused in full	17(c) - Disclosure would infringe the privilege of Parliament	

## Schedule of Documents

Doc. No.	Date	Description of Document	# of pages	Determination Recommendation	Exemption Clause	Reason
13	21/08/2018	Email - Treasurer's Office	11	Refused in full	1(1)(a) - Prepared for Cabinet or Cabinet committee	
14	9/11/2018	Email from DTF to Treasurer's Office re: agenda for DTF meeting and attachments including Cabinet Submission		Refused in full	1(1)(a) - Prepared for Cabinet or Cabinet committee	includes out of scope information
15	29/10/2018	Letter from former Member for Cheltenham on behalf of a constituent re: Service SA and his registration	8	Released in part	6(1) - Unreasonable disclosure of personal affairs	
16	23/08/2018	Email between DTF and Treasurer's Office re: Budget Measures Statement Paper 2	2	Released in full		
		Attachment to 16 - Budget Measures Statement Paper 2	314	Refused in full		Draft version. Final version publicly available

**RELEASE**



**Government  
of South Australia**

TRS19D0325

Mr Blair Boyer MP  
Member for Wright  
PO Box 1111  
GOLDEN GROVE VILLAGE SA 5125

[wright@parliament.sa.gov.au](mailto:wright@parliament.sa.gov.au)

Treasurer  
Level 8  
State Administration Centre  
200 Victoria Square  
Adelaide SA 5000  
GPO Box 2264  
Adelaide SA 5001  
DX 56203 Victoria Square  
Tel 08 8226 1866  
[treasurer.dtf@sa.gov.au](mailto:treasurer.dtf@sa.gov.au)

*Blair*  
Dear Mr Boyer

**APPLICATION UNDER THE *FREEDOM OF INFORMATION ACT 1991***

I refer to your application made under the *Freedom of Information Act 1991* (FOI Act), received in this office on 14 February 2019.

Your application seeks access to:

*"All correspondence (but not limited to letters, emails, notes) from the Member for King – Ms Paula Luethen MP and the Member for Newland – Dr Richard Harvey MP regarding the closure of the Service SA branch at Modbury and the responses (and associated Ministerial briefing/minute) provided to any correspondence within 1 July to 1 December 2018. Also any documents, briefing notes or Ministerial briefing/minute that have been provided to the Member for King – Ms Paula Luethen and the Member for Newland – Dr Richard Harvey regarding the closure of the Service SA branch at Modbury between 1 July 2018 to 1 December 2018."*

Your application is being processed in accordance with the FOI Act. A determination in response to your application is due to you within 30 calendar days.

If you do not receive a response by 18 March 2019, you are entitled to apply for an internal review in accordance with section 29 of the FOI Act. Your internal review application should be lodged within 30 calendar days after the date the determination should have been made.

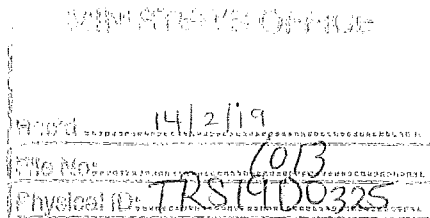
If you have any queries regarding this matter please contact Vicky Cathro on 8226 9769 or via email [vicky.cathro@sa.gov.au](mailto:vicky.cathro@sa.gov.au).

Yours sincerely

A handwritten signature in black ink, appearing to read "Rob Lucas".

**Hon Rob Lucas MLC**  
Principal Officer

17 February 2019



Blair Boyer MP  
Member for Wright  
PO Box 1111

GOLDEN GROVE VILLAGE SA 5125

**The Accredited Freedom of Information Officer  
Office of the Treasurer**

via email: [treasurer.dtf@sa.gov.au](mailto:treasurer.dtf@sa.gov.au)

**ATTN: Accredited Freedom of Information Officer**

I wish to make the following request under *Section 13* of the *Freedom of Information Act 1991*.

*All correspondence (but not limited to letters, emails, notes) from the Member for King – Ms Paula Luethen and the Member for Newland – Dr Richard Harvey regarding the closure of the Service SA branch at Modbury and the responses (and associated Ministerial briefing/minute) provided to any correspondence within 1 July 2018 to 1 December 2018. Also any documents, briefing notes or Ministerial briefing/minute that have been provided to the Member for King – Ms Paula Luethen and the Member for Newland – Dr Richard Harvey regarding the closure of the Service SA branch at Modbury between 1 July 2018 to 1 December 2018.*

I require copies of all information collected to be provided to me.

I am exempt from fees due to my status as a Member of Parliament.

Yours sincerely

**Blair Boyer MP  
MEMBER FOR WRIGHT**

12 / 02 / 2019





**Office of the  
Treasurer**  
Level 8  
State Administration Centre  
200 Victoria Square  
Adelaide SA 5000  
GPO Box 2264  
Adelaide SA 5001  
DX 56203 Victoria Square  
Tel 08 8226 1866  
[treasurer.dtf@sa.gov.au](mailto:treasurer.dtf@sa.gov.au)

TRS18D1715

**TO: OFFICE MANAGER TO THE  
MINISTER FOR TRANSPORT, INFRASTRUCTURE AND LOCAL  
GOVERNMENT**

I refer to the attached email from **Clause 6(1)**

As the matters raised fall within the portfolio responsibilities of your Minister, it is forwarded for consideration. **Clause 6(1)** have been informed that the email has been referred to your office.

Phalga

for Office Manager to the  
Treasurer

12 September 2018



**Government  
of South Australia**

TRS18D1715

**Office of the  
Treasurer**

Level 8

State Administration Centre

200 Victoria Square

Adelaide SA 5000

GPO Box 2264

Adelaide SA 5001

DX 56203 Victoria Square

Tel 08 8226 1866

treasurer.dtf@sa.gov.au

## Clause 6(1)

Dear **Clause 6(1)**

On behalf of the Treasurer, the Hon Rob Lucas MLC, I acknowledge receipt of your email dated 6 September 2018, about the closure of the Service SA at Mitcham.

I advise that the matters raised in your correspondence fall within the portfolio responsibilities of the Minister for Transport, Infrastructure and Local Government, the Hon Stephan Knoll MP. Accordingly, your correspondence has been referred to Minister Knoll's office for consideration.

Yours sincerely

A handwritten signature in black ink, appearing to read "R. Leggett".

for

Office Manager to the  
Treasurer

12 September 2018

## DTF:Treasurer

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**From:** Phillips-Wilkinson, Jenna (DPTI)  
**Sent:** Monday, 10 September 2018 10:03 AM  
**To:** Lambetis, Athena (DTF)  
**Cc:** DTF:Treasurer; DPTI:Minister Knoll  
**Subject:** Re: Correspondence re: closure of Service SA centres

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Athena

Yes, we will accept.

Thanks, Jenna

Sent from my iPhone

On 10 Sep 2018, at 9:51 am, Lambetis, Athena (DTF) <[Athena.Lambetis@sa.gov.au](mailto:Athena.Lambetis@sa.gov.au)> wrote:

Hi Jenna,

Over the weekend, the Treasurer has received correspondence from various authors regarding the closure of Service SA centres.

Are you happy for us to refer to your Office, as this matter falls within your Minister's portfolio of responsibilities?

**Kind regards,**

**Athena Lambetis**

Ministerial Liaison Officer | Office of the Treasurer  
Department of Treasury & Finance  
Level 8, 200 Victoria Square | ADELAIDE SA 5000  
t 8204 1492 f 8226 1896 e [athena.lambetis@sa.gov.au](mailto:athena.lambetis@sa.gov.au)

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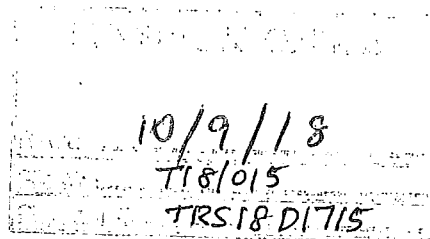
**DTF:Treasurer**

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**From:** Colegate, Rachael (DTF)  
**Sent:** Monday, 10 September 2018 9:04 AM  
**To:** DTF:Treasurer  
**Subject:** FW: Closure of Mitcham Service Centre

Corro

**Rachael Colegate**  
Executive Assistant  
to the Hon. Rob Lucas MLC  
Treasurer  
Level 8, 200 Victoria Square | ADELAIDE SA 5000  
T 08 8226 1813 e [rachael.colegate@sa.gov.au](mailto:rachael.colegate@sa.gov.au)



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**Government of South Australia**  
Department of Treasury  
and Finance



Proudly working with White Ribbon to create a safer workplace  
Australia's campaign to stop violence against women

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**From:** Lucas, Rob <[Rob.Lucas@parliament.sa.gov.au](mailto:Rob.Lucas@parliament.sa.gov.au)>  
**Sent:** Friday, 7 September 2018 5:50 PM  
**To:** Colegate, Rachael (DTF) <[Rachael.Colegate@sa.gov.au](mailto:Rachael.Colegate@sa.gov.au)>  
**Subject:** Fw: Closure of Mitcham Service Centre

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**From:** **Clause 6(1)**  
**Sent:** Thursday, 6 September 2018 4:08 PM  
**Cc:** Lucas, Rob  
**Subject:** FW: Closure of Mitcham Service Centre

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**From:** **Clause 6(1)**  
**Sent:** Thursday, 6 September 2018 12:16 PM  
**To:** 'rob.luca@parliament.sa.gov.au'; [waite@parliament.sa.gov.au](mailto:waite@parliament.sa.gov.au); [dunstan@parliament.sa.gov.au](mailto:dunstan@parliament.sa.gov.au)  
**Subject:** FW: Closure of Mitcham Service Centre

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**From:** Clause 6(1)

**Sent:** Thursday, 6 September 2018 11:54 AM

**To:** 'elder@parliament.sa.gov.au'

**Cc:** 'dunstan@parliament.sa.gov.au'; 'roblucas@parliament.sa.gov.au'; 'MinisterWingard@sa.gov.au'; 'waite@parliament.sa.gov.au'

**Subject:** Closure of Mitcham Service Centre

Dear Carolyn,

We object to the proposed closure of the State Service Centre at Mitcham.

This decision is insensitive, particularly for older people who rely on face to face service facilities. It is what we would expect from a Banking mentality.

As our direct representative within the State Government, we ask that you work to have this very poor decision reversed.

Make your savings by rejecting Minister Wingard's \$4 claim for potato chips !

# Clause 6(1)

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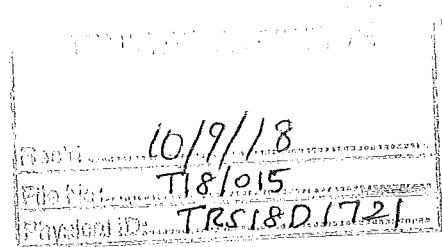
DTF:Treasurer

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**From:** Colegate, Rachael (DTF)  
**Sent:** Monday, 10 September 2018 9:02 AM  
**To:** DTF:Treasurer  
**Subject:** FW: Services SA Office Closure - Northpark Shopping Centre - Prospect  
**Attachments:** Letter Hon Stephan Knoll MP - Services SA Northpark - 07 09 2018.PDF

Corro

**Rachael Colegate**  
Executive Assistant  
to the Hon. Rob Lucas MLC  
Treasurer  
Level 8, 200 Victoria Square | ADELAIDE SA 5000  
T 08 8226 1813 e [rachael.colegate@sa.gov.au](mailto:rachael.colegate@sa.gov.au)



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**Government of South Australia**  
Department of Treasury  
and Finance



Proudly working with White Ribbon to create a safer workplace  
Australia's campaign to stop violence against women

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**From:** Lucas, Rob <[Rob.Lucas@parliament.sa.gov.au](mailto:Rob.Lucas@parliament.sa.gov.au)>  
**Sent:** Friday, 7 September 2018 5:24 PM  
**To:** Colegate, Rachael (DTF) <[Rachael.Colegate@sa.gov.au](mailto:Rachael.Colegate@sa.gov.au)>  
**Subject:** Fw: Services SA Office Closure - Northpark Shopping Centre - Prospect

---

**From:** Sadie Lovering <[sadie.lovering@prospect.sa.gov.au](mailto:sadie.lovering@prospect.sa.gov.au)>  
**Sent:** Friday, 7 September 2018 2:41 PM  
**To:** [ministerknoll@sa.gov.au](mailto:ministerknoll@sa.gov.au)  
**Cc:** Enfield EO; Adelaide EO; Lucas, Rob; Elected Members  
**Subject:** Services SA Office Closure - Northpark Shopping Centre - Prospect

Dear Minister Knoll,

Please find attached letter from Mayor David O'Loughlin regarding the closure of the Services SA office at Northpark Shopping Centre, Prospect.

Kind regards,  
Sadie

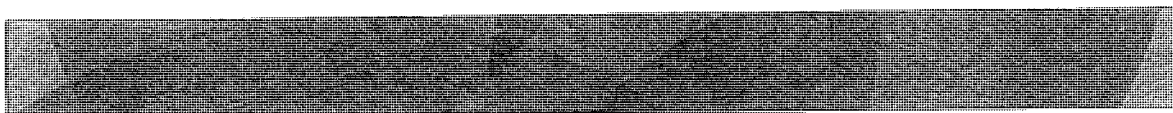
**Sadie Lovering**

Executive Assistant - Mayor & Director Corporate Services

D 08 8342 8013 F 08 8269 5834

126 Prospect Road | PO Box 171, Prospect SA 5082

[sadie.lovering@prospect.sa.gov.au](mailto:sadie.lovering@prospect.sa.gov.au)



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Think before you print: 3 sheets of A4 paper = 1 litre of water; 1 ream of paper = 6% of a tree and 5.4kg CO2 in the atmosphere.

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Ref. CR18/44046



7 September 2018

**Civic Centre**

128 Prospect Road  
PO Box 171  
Prospect SA 5082

Telephone (08) 8269 5355  
Facsimile (08) 8269 5834

admin@prospect.sa.gov.au  
www.prospect.sa.gov.au

Hon Stephan Knoll MP  
Minister for Transport, Infrastructure and Local Government  
Minister for Planning  
GPO Box 1533  
ADELAIDE SA 5001

Via email: [ministerknoll@sa.gov.au](mailto:ministerknoll@sa.gov.au)

Dear Minister Knoll

**SERVICES SA - NORTH PARK**

The recent state government budget included a range of savings, including the closure of the Services SA office at Northpark Shopping Centre, Prospect.

On behalf of the community I must urge you to reconsider this proposal. The Northpark office is very popular, constantly busy and is in a very convenient location for users. Its loss would impact on thousands of local people not only in our council area but well beyond.

It is embedded in a large shopping centre, enjoying high visibility and ample accessible car parking. This makes it a very popular destination for residents north of the parklands all the way to Gepps Cross, and from beyond South Road in the west to east of Gilles Plains. It has an extremely large catchment because it is strategically located at the intersection of main roads and established major traffic patterns, including the major northern gateway to the city and the growing northern economy, the Princess Highway.

It is also very convenient for local businesses, with a heavy concentration of vehicle retailers and repairers along Main North Road, and another significant cluster at the eastern end of Mullers Road. Closing the office would greatly inconvenience these traders and their increased travel times would lead to a significant loss in economic productivity.

Similarly, its present location leads to incidental shopping by users, stimulating economic activity. This would be significantly diminished if users were diverted to North Terrace or Regency Park where the offices are standalone and offer no economic synergies for users. Such a decision would impact negatively on the private sector operators at Northpark with no gain elsewhere.

Personally, I have used this office, the North Terrace office and the Regency Park facility over the years. The Northpark office is the most accessible, and the staff incredibly helpful. The North Terrace office provides excellent accessibility for those already in the city but requires others to commute by public transport and walk some distance, or to pay high rates for car parking.



The Regency Park office is difficult to find, specialises in vehicle inspections and it would not be possible for them to manage the additional Northpark workload without investing significant capital to expand the facility. This would not be a budget saving.

Nor would any saving derive from reduced staff numbers, as the Northpark site is routinely busy, as my attached photograph demonstrates. All counters are busy, there are several people waiting and there is a queue at the concierge. This photograph was taken at a random time today as I visited Northpark on other business. These customers will need to be served by staff somewhere. If it is not at Northpark it will be somewhere else.



In summary, I urge you to reconsider the closure of the Services SA office at Northpark. It is superbly located, easy to find, easy to park at, and is routinely busy demonstrating a clear need for its continued services.

I would appreciate an opportunity to discuss this matter with you in further detail and request an opportunity to meet with you at your earliest convenience.

Yours sincerely

**David O'Loughlin**

Mayor, City of Prospect  
President, Australian Local Government Association

Cc: Hon Rachel Sanderson MP, State Member for Adelaide  
Hon Robert Lucas MLC, Treasurer  
Mr Jon Rau MP, State Member for Enfield  
Elected Members, City of Prospect

**DTF:Treasurer**

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**From:** DTF:Treasurer  
**Sent:** Tuesday, 11 September 2018 1:17 PM  
**To:** Phillips-Wilkinson, Jenna (DPTI)  
**Subject:** RE: TRS18D1728 - Possible Referral

Hi Jenna

Thank you for the confirmation.

We will send out an acknowledgement stating that it is with your office for the Minister Knoll's consideration.

Kind regards,  
 Naveena

---

**From:** Phillips-Wilkinson, Jenna (DPTI)  
**Sent:** Tuesday, 11 September 2018 1:13 PM  
**To:** DTF:Treasurer <treasurer.dtf@sa.gov.au>  
**Subject:** RE: TRS18D1728 - Possible Referral

Hi Naveena

Confirming we have received, and will be providing a response.

Thanks,  
 Jenna

---

**From:** DTF:Treasurer  
**Sent:** Tuesday, 11 September 2018 1:09 PM  
**To:** Phillips-Wilkinson, Jenna (DPTI)  
**Subject:** TRS18D1728 - Possible Referral

Good afternoon

Reference is made to the attached correspondence regarding the Closure of Service SA at Princes Road, Torrens Park.

Our office have also been sent a copy of this letter.

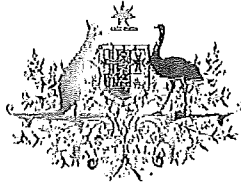
Can you please review and confirm if your office is actioning the attached correspondence.

If no, I will arrange to have it referred to your Office through the usual process.

Kind regards,

**Naveena Tanuku**  
 Correspondence Officer to the  
 Hon Rob Lucas MLC  
 Treasurer

Ph: 8226 1866  
 Department of Treasury & Finance



**NICOLLE FLINT MP**

Federal Member for Boothby

10/9/18  
File No. T18/015  
Physical ID: T18/015/728

The Hon Stephan Knoll MP  
Minister for Transport, Infrastructure and Local Government  
GPO Box 1533  
Adelaide SA 5001

Ref: 5569

Dear Minister

*Stephan*

On behalf of my local residents I implore you to reverse the decision to close the Service SA branch at Princes Road, Torrens Park.

There are several reasons I oppose the Service SA closure.

First, the branch is located next to Mitcham Shopping Centre. This provides ample parking for people needing to attend Service SA, making it easy and convenient. This also means that the many businesses in the Mitcham Square shopping centre, most of which are small businesses, benefit from the increased foot traffic through and around the centre. Closing Service SA can only lead to a reduction in trade for local businesses in the area.

Second, many local residents use the centre given its location and accessibility. Many of these residents are retirees and senior Australians. These local residents will be forced to go across to Marion or into the city to access Service SA if our local branch is closed. I am particularly concerned about the impact on retirees and the undue stress caused by needing to travel further and wait in inevitability longer queues as a result of these changes.

Finally, businesses in the area also use Service SA and this will cause inconvenience, lost time and productivity if they are forced to go to the city or across to Marion.

I look forward to your urgent response.

Yours sincerely

Nicolle Flint MP  
Member for Boothby

7 / 9 / 2018

Copy to: Hon Rob Lucas MLC, Treasurer

**Borlase, Trish (DTF)**

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**From:** McLaughlin, Samuel (DTF)  
**Sent:** Thursday, 23 August 2018 4:22 PM  
**To:** Borlase, Trish (DTF)  
**Subject:** RE: BMS current  
**Attachments:** BP6 Budget Measures Statement Part 2 - 2018-19 - 2018-05-22.docx; BP6 Budget Measures Statement Part 1 - 2018-19 - 2018-08-21.docx

Oops sorry I thought they'd combined...

---

**From:** Borlase, Trish (DTF)  
**Sent:** Thursday, 23 August 2018 4:21 PM  
**To:** McLaughlin, Samuel (DTF) <Samuel.McLaughlin@sa.gov.au>  
**Subject:** RE: BMS current

This is only the Foreword – can you please send the full document - Thanks

---

**From:** McLaughlin, Samuel (DTF)  
**Sent:** Thursday, 23 August 2018 4:02 PM  
**To:** Borlase, Trish (DTF) <Trish.Borlase@sa.gov.au>  
**Subject:** RE: BMS current

Confirmed version that also went up as a hard copy

---

**From:** Borlase, Trish (DTF)  
**Sent:** Thursday, 23 August 2018 3:20 PM  
**To:** McLaughlin, Samuel (DTF) <Samuel.McLaughlin@sa.gov.au>  
**Subject:** RE: BMS current

We will wait for the 4pm version.

---

**From:** McLaughlin, Samuel (DTF)  
**Sent:** Thursday, 23 August 2018 3:17 PM  
**To:** Borlase, Trish (DTF) <Trish.Borlase@sa.gov.au>  
**Subject:** BMS current

Vas is still working on a few small edits and things, should be done in half an hour or so at most, but if you can't wait that long see attached. Will send an update around 3.45-4.00

**Samuel McLaughlin**

Account Analyst | Budget, Analysis and Performance Branch  
 State Administration Centre, Level 7, 200 Victoria Square ADELAIDE SA 5000  
 t 842 90571 | e [Samuel.McLaughlin@sa.gov.au](mailto:Samuel.McLaughlin@sa.gov.au) | w [treasury.sa.gov.au](http://treasury.sa.gov.au)



**Government of South Australia**  
 Department of Treasury  
 and Finance



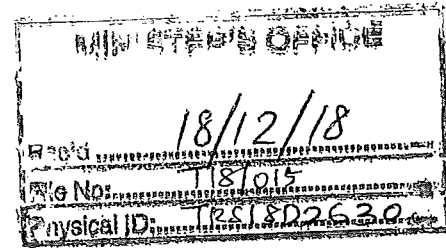
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**RELEASE IN PART**



14 December 2018

Hon. R I Lucas  
Treasurer  
Level 8, State Administration Centre  
North Terrace  
Adelaide SA 5000

Dear Treasurer

On Thursday 6 December 2018, the following petition was presented in the House of Assembly.

By Mr Duluk, Member for Waite, from 774 Residents of Mitcham and greater South Australia requesting the House to urge the Government to reconsider the closure of the Service SA Mitcham Branch, as it provides a service with a very high level of attendance and its closure would have a significant and detrimental impact on the community.

As the matters raised in this petition appear to fall within the responsibility of your portfolios, a copy of the covering page of the petition is attached for your information, in accordance with Standing Order 86.

Your sincerely

Parliamentary Officer  
House of Assembly



3

MINISTERS OFFICE  
18/12/18  
Rec'd  
File No:  
Physical ID: TRS18P1852

mp

14 December 2018

Hon. R I Lucas  
Treasurer  
Level 8, State Administration Centre  
North Terrace  
Adelaide SA 5000

Dear Treasurer

On Tuesday 4 December 2018, Wednesday 5 December 2018 and Thursday 6 December 2018, the following petitions were presented in the House of Assembly.

By Ms Bedford, Member for Florey, from 300 Residents of Adelaide and greater South Australia requesting the House to urge the Government not to proceed with the proposed closure of the Service SA Modbury Branch announced as a cost saving measure in the 2018-19 State Budget

As the matters raised in these petitions appear to fall within the responsibility of your portfolios, a copy of the covering page of the petition is attached for your information, in accordance with Standing Order 86.

Your sincerely

Parliamentary Officer  
House of Assembly



Government  
of South Australia

Office of the  
Treasurer  
Level 8  
State Administration Centre  
200 Victoria Square  
Adelaide SA 5000  
GPO Box 2264  
Adelaide SA 5001  
DX 56203 Victoria Square  
Tel 08 8226 1866  
treasurer.dtf@sa.gov.au

MINUTES *forming* ENCLOSURE to:

TRS18D1685

**TO: OFFICE MANAGER TO THE  
MINISTER FOR TRANSPORT, INFRASTRUCTURE AND LOCAL  
GOVERNMENT**

---

**RE: The proposed closure of Service SA in Modbury**

I refer to the attached email from Mr Staggard.

As the matters raised fall within the portfolio responsibilities of your Minister, it is forwarded for consideration. Mr Staggard has been informed that the letter has been referred to your office.

*Newth*  
*pr* Office Manager to the  
Treasurer

7 September 2018



## DTF:Treasurer

---

**From:** Phillips-Wilkinson, Jenna (DPTI)  
**Sent:** Thursday, September 6, 2018 1:38 PM  
**To:** DTF:Treasurer  
**Subject:** Re: TRS18D1685 - Possible referral of correspondence

Hi Toni  
Yes we will accept referral.

Jenna

Sent from my iPhone

On 6 Sep 2018, at 1:13 pm, DTF:Treasurer <[treasurer.dtf@sa.gov.au](mailto:treasurer.dtf@sa.gov.au)> wrote:

Good afternoon

Reference is made to the below correspondence regarding the proposed closure of Service SA at Modbury.

Could you please review and advise whether this matter falls within your Minister's portfolio of responsibilities?

If yes, I will arrange to have the correspondence referred to your Office through the usual process.

Kind Regards

**Toni Fletcher**

Correspondence Officer to the  
Hon Rob Lucas MLC  
Treasurer

Phone: 8226 1866  
Department of Treasury & Finance  
Level 8, 200 Victoria Square | ADELAIDE SA 5000

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<Image005.png>

**From:** King EO [<mailto:king@parliament.sa.gov.au>]  
**Sent:** Wednesday, September 5, 2018 11:33 AM  
**To:** DTF:Treasurer <[treasurer.dtf@sa.gov.au](mailto:treasurer.dtf@sa.gov.au)>  
**Subject:** FW: Closing of Service SA Modbury

Dear Treasurer,

Following my earlier e-mail we have already received numerous correspondence from many other concerned King residents in relation to this same issue surrounding Service SA at Modbury.

May I please request that this response be provided so we're able to pass it on to a number of concerned residents.

Thank you in advance.

Yours sincerely,

Tom Staggard  
Electorate Assistant – On behalf of Paula Luethen MP  
(08) 8288 8218  
0421 793 410  
[thomas.staggard@parliament.sa.gov.au](mailto:thomas.staggard@parliament.sa.gov.au)

<image001.jpg>

---

From: King EO  
Sent: Wednesday, 5 September 2018 11:14 AM  
To: 'treasurer.dtf@sa.gov.au' <[treasurer.dtf@sa.gov.au](mailto:treasurer.dtf@sa.gov.au)>  
Subject: FW: Closing of Service SA Modbury

Dear Treasurer,

A resident, [REDACTED] has approached us with some issues surrounding the proposed closure of Service SA at Modbury.

Are we able to request some further information behind that decision in order to pass on to our resident?

Anything which you can provide our office will be greatly appreciated.

Yours sincerely,

Tom Staggard  
Electorate Assistant – On behalf of Paula Luethen MP  
(08) 8288 8218  
0421 793 410  
[thomas.staggard@parliament.sa.gov.au](mailto:thomas.staggard@parliament.sa.gov.au)

<image002.jpg>

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From: [REDACTED]  
Sent: Tuesday, 4 September 2018 10:41 PM  
To: King EO <[king@parliament.sa.gov.au](mailto:king@parliament.sa.gov.au)>  
Subject: Closing of Service SA Modbury

Hi Paula, an enquiry about the closure of Service SA at Modbury. Can you inform me why this is being closed as it is a very busy place for the NE Suburbs and surrounding areas. I have been discussing this with my neighbours and they feel that its an unnecessary closure of a Dept that is vital to the area and they are not happy. So where do we go Elizabeth or is that to be closed to. People feel its an unfair imposition put upon people to travel to Elizabeth to do licence tests , get a licence or

a licence from another state. Also when we have to renew a licence we have to fill in mandatory questions and hand them in and pay a fee and get a new photo. Many many people use these facilities on a daily basis but the Govt has seen fit to close this office without Local Consultation which is what people expect but never get from Govts. Many people will object travelling to Elizabeth as i understand their will be substantial staff cuts their too making it even more inefficient instead of being streamlined as the present system is. I am wondering is there any possibility of keeping Modbury Renewal SA open! Also many of the people are elderly or disabled and to force them to travel extra kms seems a cruel thing to these people in this area!!

Thanks for your help with this enquiry and much appreciated for your time to read this email.

Yours

sincerely [REDACTED]

PS i know i'm not a constituent as i live outside the boundary but i couldn't think of anyone else to ask

as you seem a true and honest person who will give me a true and straight explanation and who could possible help the people in the Nth East. Regards [REDACTED]  
[REDACTED]

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Government  
of South Australia

TRS18D1685

Office of the  
Treasurer  
Level 8  
State Administration Centre  
200 Victoria Square  
Adelaide SA 5000  
GPO Box 2264  
Adelaide SA 5001  
DX 56203 Victoria Square  
Tel 08 8226 1866  
treasurer.dtf@sa.gov.au

Mr Tom Staggard  
Electorate Assistant to Member for King  
[king@parliament.sa.gov.au](mailto:king@parliament.sa.gov.au)

Dear Mr Staggard

On behalf of the Treasurer, the Hon Rob Lucas MLC, I acknowledge receipt of your email dated 5 September 2018, on behalf of [REDACTED] and residents about the proposed closure of Service SA in Modbury.

I advise that the matters raised in your correspondence fall within the portfolio responsibilities of the Minister for Transport, Infrastructure and Local Government, the Hon Stephan Knoll MP. Accordingly, your correspondence has been referred to Minister Knoll's office for consideration.

Yours sincerely

*N. Knoll*  
for Office Manager to the  
Treasurer

7 September 2018

**Borlase, Trish (DTF)**

---

**From:** DTF:Treasurer  
**Sent:** Monday, 29 October 2018 9:04 AM  
**To:** Borlase, Trish (DTF)  
**Subject:** FW: Possible referral - 18MTIL3017 Stamp Duty  
**Attachments:** 18MTIL3017 INCOMING - Jay Weatherill MP - [REDACTED] Service SA and....pdf;  
 18MTIL3017 ADDITIONAL INFO.PDF

Hi Trish

In Athena's absence, can you please review the attached correspondence and advise if it falls under the Treasurer's portfolio responsibilities.

Thanks  
 Toni

---

**From:** DPTI:Ministerials Min Knoll  
**Sent:** Monday, October 29, 2018 8:33 AM  
**To:** DTF:Treasurer <treasurer.dtf@sa.gov.au>  
**Subject:** Possible referral - 18MTIL3017 Stamp Duty

Good morning,

DPTI has advised that it has no authority to exempt stamp duty outside of policy, therefore believe this should be referred to Revenue SA, could you please advise if you will accept this redirection?

Thanks



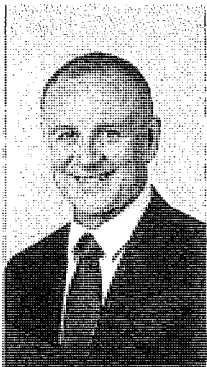
Office of the Minister for Transport, Infrastructure and Local Government  
 Department of Planning, Transport and Infrastructure

T [REDACTED] • E [REDACTED]  
 Level 12, Roma Mitchell House, 136 North Terrace, Adelaide SA 5000 • GPO Box 1533 Adelaide SA 5001 • DX  
 171 • [www.dpti.sa.gov.au](http://www.dpti.sa.gov.au)



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Jay Weatherill MP | **MEMBER FOR CHELTENHAM**

Unit 4/95 Flindon Road  
Woodville South SA 5011

Postal Address  
PO Box 102  
Woodville SA 5011

☎ (08) 8243 0062

✉ (08) 8244 6732

✉ cheltenham@parliament.sa.gov.au

**RECEIVED**

23 OCT 2018

The Hon Stephan Knoll MP  
Minister for Transport, Infrastructure & Local Government  
GPO Box 1533  
Adelaide SA 5001

Hon. Stephan Knoll

Dear Minister, *Stephan*

I write to you on behalf of my constituent, [REDACTED] of Woodville Park, who has contacted me regarding Service SA and his registration.

[REDACTED] says he has been advised by Service SA that he is not entitled to a concession unless he removes [REDACTED] name from the registration details of his new car. At the time of purchase and registration he listed himself as the primary driver and his [REDACTED] as a secondary driver. I have enclosed a copy of [REDACTED] registration notice which is addressed to [REDACTED] listing [REDACTED] as the joint owner.

[REDACTED] says at the time of initial registration, no one at Service SA told him he would lose his concession if his [REDACTED] name was added as a secondary driver. Service SA has since advised him that in order to remove his [REDACTED] name and reinstate his concession, he would be required to pay half of the stamp duty on his car plus an additional \$22 fee.

I'm advised in the case of a husband and wife divorcing the stamp duty can be waived, I believe this should also be considered for [REDACTED]. [REDACTED] registration is due in four weeks, it would be appreciated if a response could be expedited.

Yours sincerely,

**Jay Weatherill MP**  
Member for Cheltenham

(1) 11/01/2018

[REDACTED]



