



File: T&F19/0444
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17 September 2019

Hon Frank Pangallo MLC
Parliament House
North Terrace
ADELAIDE SA 5001

Sent via email: frank.pangallo@parliament.sa.gov.au

Dear Mr Pangallo

Freedom of Information – SafeWork SA budget and vacancies

I refer to your application under the *Freedom of Information Act 1991* (FOI Act), received by the Department of Treasury and Finance (DTF) on 2 August 2019.

Your application specifically requested:

- *How many full-time equivalent employees does SafeWork SA have? How many of these are Inspector and/or Compliance roles? Please provide a breakdown.*
- *How many Inspector/Compliance roles have trade, tertiary or other specialist qualifications? Please provide a staffing profile.*
- *How many Inspector, Compliance and Enforcement positions are vacant and how long has each of these been vacant for?*
- *What is the budget for SafeWork SA for 2018/19 and 2019/20?*

The purpose of this letter is to advise you of my determination.

A total of 2 documents were identified as answering the terms of your application and I have determined to release the documents in full.

Please note, in compliance with Premier and Cabinet Circular PC045 - *Disclosure Logs for Non-Personal Information Released through Freedom of Information* (PC045), DTF is now required to publish a log of all non-personal information released under the *Freedom of Information Act 1991*.

In accordance with this Circular, any non-personal information determined for release as part of this application, may be published on the DTF website. A copy of PC045 can be found at the following address: <http://dpc.sa.gov.au/what-we-do/services-for-government/premier-and-cabinet-circulars> Please visit the website for further information.

Appeal Rights

If you are aggrieved with this determination, you have a right to apply for internal review under subsection 29(1) of the FOI Act. Pursuant to subsection 29(2), your application must:

- be in writing
- be addressed to the principal officer, and

- be lodged at an office of DTF, or emailed to freedomofinformation2@sa.gov.au within 30 days after the day on which you receive this letter or within such further time as the principal officer may allow.

If you require any further information please phone Natalie Haigh on (08) 8429 0839.

Yours sincerely



Matthew Hawkins
ACCREDITED FREEDOM OF INFORMATION OFFICER

Schedule of Documents

T&F19/0444 - Application made by Mr Frank Pangallo MLC seeking:

- "How many full-time equivalent employees does SafeWork SA have? How many of these are Inspector and/or Compliance roles? Please provide a breakdown.
- How many Inspector/Compliance roles have trade, tertiary or other specialist qualifications? Please provide a staffing profile.
- How many Inspector, Compliance and Enforcement positions are vacant and how long has each of these been vacant for?
- What is the budget for SafeWork SA for 2018/19 and 2019/20?"

Doc. No.	Date	Description of Document	# of pages	Determination	Exemption Clause
1		Extract from State Budget Papers 2019-2020	2	Released in full	
2		Summary of SafeWork SA workforce data	1	Released in full	

- Continue to implement effective recruitment and accountable performance management practices for chief executives across the public sector.
- Support agencies to achieve work health and safety and injury management excellence and to maximise effective return to work outcomes.

	2019-20 Budget	2018-19 Estimated Result	2018-19 Budget	2017-18 Actual
	\$000	\$000	\$000	\$000
Expenses	2 545	2 596	2 096	2 180
Income	59	58	12	40
Net cost of sub-program	2 486	2 538	2 084	2 140
FTEs as at 30 June (No.)	13.4	13.8	13.6	13.8

Explanation of significant movements

No major variations.

Sub-program 3.2: SafeWork SA

Description/objective

Provision of work health and safety and industrial relations education and compliance services to promote safe, fair, productive working lives and high standards of public safety for all South Australians.

Highlights 2018-19

- Maintained the work injury reduction trend in South Australia.
- Provided consistent and practical services to support businesses and workers to improve work health and safety and workplace relations outcomes, including making it easier for people to engage with SafeWork SA and taking firm and fair action in the case of non-compliance.
- Responded to the evaluation of SafeWork SA conducted by the Independent Commissioner Against Corruption (ICAC).

Targets 2019-20

- Contribute to the work injury reduction trend in South Australia.
- Provide consistent and practical services to support businesses and workers to improve work health and safety and workplace relations outcomes, including making it easier for people to engage with SafeWork SA and taking firm and fair action in the case of non-compliance.
- Implement changes arising from the ICAC evaluation.

	2019-20 Budget	2018-19 Estimated Result	2018-19 Budget	2017-18 Actual
	\$000	\$000	\$000	\$000
Expenses	32 117	35 679	35 418	31 055
Income	25 505	29 287	28 811	27 371
Net cost of sub-program	6 612	6 392	6 607	3 684
FTEs as at 30 June (No.)	162.6	177.9	174.0	187.6

Explanation of significant movements

The decrease in the 2019-20 Budget for expenses compared to the 2018-19 Estimated Result is primarily due to:

- departmental efficiencies (\$1.3 million)
- targeted voluntary separation payments in 2018-19 (\$1.2 million).

The decrease in the 2019-20 Budget for income compared to the 2018-19 Estimated Result is due to lower activity levels associated with regulatory fees which are cyclical in nature (\$3.8 million).

The increase in the 2018-19 Estimated Result for expenses and income compared to the 2017-18 Actual is primarily due to the allocation of additional corporate overheads to this sub-program.

Performance indicators

	2019-20 Target	2018-19 Estimated Result	2018-19 Target	2017-18 Actual
% of customer service telephone calls responded to in less than three minutes	90%	96%	90%	92%
% of complaints and notifications finalised within six months	85%	90%	85%	93%

Activity indicators

	2019-20 Projection	2018-19 Estimated Result	2018-19 Projection	2017-18 Actual
No. of compliance and enforcement visits	19 000	15 000	19 000	22 195
No. of education, engagement and support activities	30 000	30 000	35 000	37 413

The ongoing FTE in the new structure is 176.5 FTE comprising:

Regulator - Construction and Utilities, Investigations, Inspectorate, Technical Expertise Teams (104.0 FTE)

- 4.0 FTE Managers
- 11.0 FTE Team Leaders
- 8.0 FTE Principal Inspectors
- 48.0 FTE Work Health Safety (WHS) Inspectors
- 8.0 FTE Investigators
- 17.0 FTE specialist support staff (this includes staff within the 'Professional' stream such as engineers and mining specialists)
- 8.0 FTE administration and other non-gazetted support staff

Workplace Education and Business Services (56.5 FTE)

- 28.0 FTE in the Education Team
- 4.0 FTE in the Communications Team
- 11.0 FTE in the Business Services Team
- 13.5 FTE in the Policy and Governance Team

Office of the Executive (16.0 FTE)

- 4.0 FTE Executive
- 4.0 FTE in Operational and Legal Support Team
- 8.0 FTE in the Review and Reform Team

At 6 August 2019, there were 16 vacant roles in the Compliance and Enforcement directorate of which 6 roles are newly created in the SafeWork SA structure implemented on 1 July 2019.